

No-Show and Cancellation Policy

To provide the best care for all our patients, we have established the following cancellation and no-show policy.

Card on File Requirement

A valid credit or debit card must be kept on file to schedule an appointment. Your card will not be charged at the time of booking. It will only be charged if you do not show for your appointment or fail to follow our cancellation policy.

Cancellation Policy

We require at least 24 hours' notice for cancellations or rescheduling of appointments. This allows us to offer the appointment time to another patient in need of care.

No-Show and Same-Day Cancellation Fees

New Patients: \$150 charge for no-shows or same-day cancellations.

Follow-Up Patients: \$50 charge for no-shows or same-day cancellations.

Definition of a No-Show

A no-show occurs when a patient does not arrive for a scheduled appointment and has not provided at least 24 hours' notice of cancellation.

Acknowledgment

By scheduling an appointment, you agree to this policy and authorize our office to charge your card on file in the event of a no-show or same-day cancellation.

Please arrive 15 minutes prior to your appointment time. If you are more than 15 minutes late your appointment could possibly be rescheduled.